

# Arcserve® Cyber Resilient Storage

Command Reference Guide

Version 1.0

arcserve®

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### [Contact Arcserve](#)

With Arcserve Support:

- You can get in direct touch with the same library of information that is shared internally by our Arcserve Support experts. This site provides you with access to our knowledge-base (KB) documents. From here you easily search for and find the product-related KB articles which contain field-tested solutions for many top issues and common problems.
- You can use our Live Chat link to instantly launch a real-time conversation between you and the Arcserve Support team. With Live Chat, you can get immediate answers to your concerns and questions, while still maintaining access to the product.
- You can participate in the Arcserve Global User Community to ask and answer questions, share tips and tricks, discuss best practices and participate in conversations with your peers.
- You can open a support ticket. By opening a support ticket online, you can expect a callback from one of our experts in the product area you are inquiring about.

You can access other helpful resources appropriate for your Arcserve product.

# Contents

---

<b>Chapter 1: Overview</b>	<b>1</b>
<b>Arcserve Cyber Resilient Storage Server Shell Commands</b>	<b>2</b>
alert	3
create	4
list	4
delete	4
disk	5
list	5
echo	6
email	7
configure	7
show	8
test	9
exit	10
filesystem	11
create	11
mount	11
unmount	12
list	12
delete	13
help	14
key	15
create	15
list	15
delete	16
logs	17
network	18
hostname	18
interface	19
pool	21
create	21
list	22
add-disk	22
status	22

---

delete .....	23
replace-disk .....	23
reboot .....	24
security .....	24
check .....	24
shutdown .....	25
snapshot .....	26
list .....	26
cleanup .....	26
mount .....	26
unmount .....	27
support .....	28
enable .....	28
upload-bundle .....	28
time .....	30
show .....	30
timezone .....	31
list .....	31
show .....	31
set .....	31
update .....	32
config .....	32
check .....	33
install .....	33
user .....	34
list .....	34
create .....	34
update .....	34
delete .....	35
version .....	36
<b>Index .....</b>	<b>37</b>

---

## Chapter 1: Overview

This Command Reference Guide provides a comprehensive collection of essential shell commands used to manage and secure the Arcserve Cyber Resilient Storage Server. Designed for system administrators, security engineers, and IT operations teams, the guide covers key commands grouped into functional categories to provide clarity and ease of access, with context and examples for real-world usage.

### Command Format

Each command reference includes:

- Command Syntax
- Usage Description

---

## Arcserve Cyber Resilient Storage Server Shell Commands

The shell is a command-line interface (CLI) that allows you to manage your Arcserve Cyber Resilient Storage Server. It functions like Bash on Linux or PowerShell on Windows, where you type commands and their arguments to perform various tasks. The available commands are restricted to maintain the security and integrity of the server.

To access the shell, log in to the server using SSH or directly through the console after completing the initial setup.

This section contains the following topics:

# alert

This section describes the commands used to configure email alerts sent in response to system events.

**Usage**

```
alert [-h] {create,list,delete} ...
```

**Sub-commands:**

---

<a href="#">create</a> .....	4
<a href="#">list</a> .....	4
<a href="#">delete</a> .....	4



---

## create

Create an email alert.

### Usage

```
alert create [-h] -t TYPE -r RECIPIENTS [RECIPIENTS ...]
```

### Named Arguments:

*-t, --type*

Type for which to create the alert.

*-r, --recipients*

List of recipients for the alert.

## list

Lists the email alerts.

### Usage

```
alert list [-h]
```

## delete

Deletes an email alert.

### Usage

```
alert delete [-h] -t TYPE
```

### Named Arguments:

*-t, --type*

The type of alert to delete.

## disk

This section describes the commands used for various disk related actions.

### Usage

```
disk [-h] {list} ...
```

### Sub-commands:

---

<a href="#">list</a> .....	5
----------------------------	---

## list

Lists information about disks.

### Usage

```
disk list [-h]
```

## echo

Displays a message on the console. This command checks the connectivity of your local appliance services.

### Usage

```
echo [-h] [-d DURATION] message
```

### Positional Arguments:

*message*

The message to display.

### Named Arguments:

*-d, --duration*

Number of seconds the message should take.

Default: 0.

## email

This section describes the commands used to configure and test email for alerts.

```
email [-h] {configure,show,test} ...
```

### Sub-commands:

<a href="#">configure</a>	7
<a href="#">show</a>	8
<a href="#">test</a>	9

## configure

Configures the email server to use for alerts.

### Usage:

```
email configure [-h] -H HOST [-P PORT] [-u USERNAME] [-n SENDER_ADDRESS] [-s] [-t]
[-x SUBJECT_PREFIX]
```

### Named Arguments:

*-H, --host*

SMTP server hostname

*-P, --port*

SMTP server port (default: 25, 465, or 587 based on *--ssl* or *--starttls*)

*-u, --username*

SMTP server username

*-n, --sender-address*

sender email address (default: username)

*-s, --ssl*

encrypt the initial connection

Default: False

*-t, --starttls*

upgrade the connection with STARTTLS (ignored if *--ssl* is set)

Default: False

*-x, --subject-prefix*

prefix to add to the subject line of emails

## show

Shows the current email configuration; use 'email configure' to set up the email server first.

### Usage

```
email show [-h]
```

## test

Sends a test email to the specified recipient; use 'email configure' to set up the email server first.

### Syntax: Java

```
email test [-h] -r RECIPIENT_ADDRESS
```

### Named Arguments:

*-r, --recipient\_address*

recipient email address

## exit

Exits the shell and logs the user out.

### Usage

```
usage: exit [-h]
```

## filesystem

This section describes the commands used to manage the filesystem.

### Usage

```
filesystem [-h] {create,mount,unmount,list,delete} ...
```

### Sub-commands:

<a href="#">create</a> .....	11
<a href="#">mount</a> .....	11
<a href="#">unmount</a> .....	12
<a href="#">list</a> .....	12
<a href="#">delete</a> .....	13

## create

Creates a filesystem in a specified pool.

### Usage:

```
filesystem create [-h] -p POOL -n NAME [-m | --mount | --no-mount]
```

### Named Arguments:

*-p, --pool*

Name of the pool.

*-n, --name*

Name of the filesystem.

*-m, --mount, --no-mount*

Mounts the filesystem after creation.

Default: True

## mount

Mounts a snapshot.

### Usage



```
snapshot mount [-h] -p POOL -f FILESYSTEM -s SNAPSHOT
```

**Named Arguments:**

*-p, --pool*

Name of the pool containing the snapshot.

*-f, --filesystem*

Filesystem of the snapshot.

*-s, --snapshot*

Full name of snapshot to mount as it appears in the snapshot list.

## unmount

Unmounts an existing filesystem in a specified pool.

**Usage**

```
filesystem unmount [-h] -p POOL -n NAME
```

**Named Arguments:**

*-p, --pool*

Name of the pool.

*-n, --name*

Name of the filesystem.

## list

Displays the list of filesystems.

**Usage**

```
filesystem list [-h] [-p [POOL]] [-n [NAMES ...]]
```

**Named Arguments:**

*-p, --pool*

Name of the pool.

*-n, --name*

Name of the filesystem.

Default: []

## delete

Deletes a filesystem from a specified pool.

**Note:** A filesystem cannot be deleted if it contains unexpired snapshots.

### Usage

```
filesystem delete [-h] -p POOL -n NAME
```

### Named Arguments:

*-p, --pool*

Name of the pool.

*-n, --name*

Name of the filesystem.

## help

Lists the available commands or details for an individual command.

### Usage

```
help [-h] [command]
```

### Positional Arguments:

*command*

Name of the command for which to display detailed help.

## key

This section describes the commands for performing various key-related operations.

### Usage:

```
key [-h] {create,list,delete} ...
```

### Sub-commands:

<a href="#">create</a> .....	15
<a href="#">list</a> .....	15
<a href="#">delete</a> .....	16

## create

Creates an access key. The access key needs to be provided when creating an Arcserve Cyber Resilient Storage account in UDP or Cloud Console.

### Usage

```
key create [-h] -i ID [-c [COMMENT]]
```

### Named Arguments:

- i, --id*  
Identifier for the access key.
- c, --comment*  
Optional comment.

## list

Lists access keys.

### Usage:

```
key list [-h] [-i [ID]]
```

### Named Arguments:

*-i, --id*

Optional ID for a key to list.

## delete

Deletes the specified access key.

### Usage:

```
key delete [-h] -i ID
```

### Named Arguments:

*-i, --id*

Identifier of the access key to delete.

## logs

View troubleshooting logs.

### Usage:

```
usage: logs [-h] [-a] [-f]
```

### Named Arguments:

*-a, --audit*

Shows only audit logs,

Default: False

*-f, --follow*

Shows the most recent logs and new entries as they arrive.

Default: False

When not using `--follow`, the logs are shown in a pager (an interactive viewer called “less”). In the pager, press ‘h’ for help about using it. Press Ctrl+C to return to the shell after viewing or following the logs.

---

## network

This section describes the commands used to set up network configuration.

### Usage

```
network [-h] {hostname,interface} ...
```

### Sub-commands:

---

<a href="#">hostname</a> .....	18
<a href="#">interface</a> .....	19

## hostname

Manages the system hostname.

### Usage:

```
network hostname [-h] {list,modify} ...
```

### Sub-commands:

---

## list

Lists the current hostname.

### Usage:

```
network hostname list [-h]
```

## modify

Modify the current hostname.

### Usage

```
network hostname modify [-h] -n NAME
```

### Named Arguments:

*-n, --name*

New name of the host.

## interface

Manage network interfaces.

### Usage

```
network interface [-h] {list,modify} ...
```

### Sub-commands:

---

## list

Lists the interfaces.

### Usage:

```
network interface list [-h] [-i INTERFACE]
```

### Named Arguments:

*-i, --interface*

Name of the interface to list.

Default: ""

## modify

Modify a specified interface.

### Usage:

```
network interface modify [-h] [-f | --force | --no-force] -i INTERFACE [-m  
{auto,manual,disabled}]  
[-a ADDRESS] [-g GATEWAY] [-p {ipv4,ipv6}] [-d DNS]
```

### Named Arguments:

*-f, --force, --no-force*

Suppresses the confirmation prompt.



Default: False

*-i, --interface*

Name of the interface to modify.

*-m, --method*

The IP assignment method. Possible choices: auto, manual, disabled

*-a, --address*

The network IP address; CIDR notation is required.

*-g, --gateway*

Network gateway

*-p, --protocol*

Protocol family of the interface. Possible choices: ipv4, ipv6.

Default: 'ipv4'

*-d, --dns*

List of DNS addresses to be used by an interface.

## pool

This section describes the commands used to perform various pool-management operations.

### Usage

```
pool [-h] {create,list,add-disk,status,delete,replace-disk} ...
```

### Sub-commands:

<a href="#">create</a> .....	21
<a href="#">list</a> .....	22
<a href="#">add-disk</a> .....	22
<a href="#">status</a> .....	22
<a href="#">delete</a> .....	23
<a href="#">replace-disk</a> .....	23

## create

Creates a storage pool.

Note:

### Usage

```
pool create [-h] -n NAME -d DISKS [DISKS ...] [-f | --force | --no-force]
```

### Named Arguments:

*-n, --name*

Name of the pool.

*-d, --disks*

Name of disk(s) to add to the pool.

*-f, --force, --no-force*

Ignores warnings, and forces the pool creation, possibly overwriting existing disk data.

Default: False

---

## list

Lists the configuration of one or more storage pools.

### Usage

```
pool list [-h] [-n [NAMES ...]]
```

### Named Arguments:

*-n, --names*

Specific pool names to list.

Default: []

## add-disk

Adds a disk to a storage pool.

### Usage

```
pool add-disk [-h] [-n POOL_NAME] -d DISK_NAME [DISK_NAME ...]
```

### Named Arguments:

*-p, --pool-name*

Name of the pool.

*-d, --disk-name*

Name of the disk(s) to add to the pool.

## status

Displays the status of one or more storage pools.

### Usage

```
pool status [-h] [-n [NAMES ...]]
```

### Named Arguments:

*-n, --names*

Name(s) of the pool(s) for which to show status.

Default: False

## delete

Deletes a storage pool.

### Usage

```
pool delete [-h] -n NAME [-f | --force | --no-force]
```

### Named Arguments:

*-n, --name*

Name of the pool.

*-f, --force, --no-force*

Ignores warnings, and forces the pool deletion.

Default: False

## replace-disk

Replaces a disk in a specified pool.

### Usage

```
pool replace-disk [-h] -n POOL -o OLD_DISK -d NEW_DISK
```

### Named Arguments:

*-n, --pool*

Name of the pool containing the disk to replace.

*-o, --old-disk*

Name of the old disk to replace.

*-d, --new-disk*

Name of the new disk that will replace the old disk.

## reboot

Reboots the system.

### Usage

```
reboot [-h]
```

## security

Check the status of key system security settings.

### Usage

```
security [-h] {check} ...
```

## check

Checks and reports security status.

### Usage

```
security check [-h]
```

## shutdown

Turns off the system.

### Usage

```
shutdown [-h]
```

## snapshot

This section describes the commands used to interact with snapshots.

### Usage:

```
snapshot [-h] {list,cleanup,mount,unmount} ...
```

### Sub-commands:

## list

Lists the snapshots for a pool and/or filesystem.

### Usage:

```
snapshot list [-h] [-p POOL] [-f FILESYSTEM]
```

### Named Arguments:

*-p, --pool*

Name of the pool to display snapshots for.

*-f, --filesystem*

Filesystem to display the snapshots for.

## cleanup

Removes expired snapshots.

### Usage

```
snapshot cleanup [-h]
```

## mount

Mounts a snapshot.

### Usage

```
snapshot mount [-h] -p POOL -f FILESYSTEM -s SNAPSHOT
```

### Named Arguments:

*-p, --pool*

Name of the pool containing the snapshot.

*-f, --filesystem*

Filesystem of the snapshot.

*-s, --snapshot*

Full name of snapshot to mount as it appears in the snapshot list.

## unmount

Unmounts a snapshot.

### Usage

```
filesystem unmount [-h] -p POOL -n NAME
```

### Named Arguments:

*-p, --pool*

Name of the pool containing the snapshot.

*-f, --filesystem*

Filesystem of the snapshot.

*-s, --snapshot*

Full name of snapshot to mount as it appears in the snapshot list.



## support

This section describes the support management commands.

### Usage

```
support [-h] {enable,upload-bundle} ...
```

### Sub-commands:

<a href="#">enable</a> .....	28
<a href="#">upload-bundle</a> .....	28

## enable

Enables remote access to this server for Arcserve support.

### Usage

```
support enable [-h] [-r RELAY] [-p PORT]
```

### Named Arguments:

*-r, --relay*

Overrides the relay server address (optional).

Default: "

*-p, --port*

Overrides the relay server port (optional).

Default: 0

## upload-bundle

Uploads a support bundle for diagnosis.

### Usage

```
support upload-bundle [-h] [-t TAG]
```

### Named Arguments:

*-t, --tag*

Tag to easily identify a support bundle.

Default: ""

---

## time

This section describes the time-related commands.

### Usage

```
time [-h] {show} ...
```

### Sub-commands:

---

<a href="#">show</a> .....	30
----------------------------	----

## show

Shows time information.

### Usage

```
time show [-h]
```

## timezone

This section describes the commands used to configure the system time zone.

### Usage

```
timezone [-h] {list,show,set} ...
```

### Sub-commands:

<a href="#">list</a> .....	31
<a href="#">show</a> .....	31
<a href="#">set</a> .....	31

## list

Shows the available system time zones.

### Usage

```
timezone list [-h]
```

## show

Shows the current system time zone.

### Usage

```
timezone show [-h]
```

## set

Sets the system time zone; use 'timezone list' to find available system time zones.

### Usage

```
timezone set [-h] -t TIMEZONE
```

### Named Arguments:

*-t, --timezone*

The system time zone to set.

## update

This section describes the commands used to check for and/or perform system updates.

### Usage

```
update [-h] {config,check,install} ...
```

### Sub-commands:

---

<a href="#">config</a> .....	32
<a href="#">check</a> .....	33
<a href="#">install</a> .....	33

## config

Manages the update settings.

### Usage

```
update config [-h] {set,show} ...
```

### Sub-commands:

## set

Configure the update settings.

### Usage

```
update config set [-h] [-c CHANNEL] [-t TAG]
```

### Named Arguments:

*-c, --channel*

The update channel to use.

*-t, --tag*

The tag to use for update content.

Default: 'latest'

## show

Displays the update settings.

### Usage

```
update config show [-h]
```

## check

Checks for updates.

### Usage

```
update check [-h]
```

## install

Installs the updates.

### Usage

```
update install [-h] [-f | --force | --no-force]
```

### Named Arguments:

*-f, --force, --no-force*

Ignore warnings, never prompt

Default: False

---

## user

This section describes the commands used to manage user accounts.

### Usage:

```
user [-h] {list,create,update,delete} ...
```

### Sub-commands:

## list

Lists users.

### Usage

```
user list [-h]
```

## create

Creates a new user.

### Usage

```
user create [-h] -u USERNAME [-r {admin,super_admin}]
```

### Named Arguments:

*-u, --username*

Username for the new account.

*-r, --role*

Role for the new account. Possible choices: admin, super\_admin

Default: 'admin'

## update

Updates an existing user.

### Usage

```
user update [-h] -u USERNAME [-p] [-r {admin,super_admin}]
```

### Named Arguments:

*-u, --username*

Username of the account to modify.

*-p, --password*

Prompt to set a new password

Default: False

*-r, --role*

New role for the account. Possible choices: admin, super\_admin

## delete

Deletes an existing user.

### Usage

```
user delete [-h] -u USERNAME
```

### Named Arguments:

*-u, --username*

Username of the account to delete.



## version

Display the version of the system.

### Usage

```
version [-h]
```

---

# Index

---

## A

add-disk [22](#)

alert [3](#)

Arcserve Cyber Resilient Storage Server Shell Commands [2](#)

## C

check [24](#), [33](#)

cleanup [26](#)

config [32](#)

configure [7](#)

Contact Arcserve [3](#)

create [4](#), [11](#), [15](#), [21](#), [34](#)

## D

delete [4](#), [13](#), [16](#), [23](#), [35](#)

disk [5](#)

## E

echo [6](#)

email [7](#)

enable [28](#)

exit [10](#)

## F

filesystem [11](#)

---

## H

help [14](#)

hostname [18](#)

## I

install [33](#)

interface [19](#)

## K

key [15](#)

## L

list [4-5](#), [12](#), [15](#), [18-19](#), [22](#), [26](#), [31](#), [34](#)

logs [17](#)

## M

modify [18-19](#)

mount [11](#), [26](#)

## N

network [18](#)

## O

Overview [1](#)

---

## P

pool [21](#)

## R

reboot [24](#)

replace-disk [23](#)

## S

security [24](#)

set [31-32](#)

show [8](#), [30-31](#), [33](#)

shutdown [25](#)

snapshot [26](#)

status [22](#)

support [28](#)

## T

test [9](#)

time [30](#)

timezone [31](#)

## U

unmount [12](#), [27](#)

update [32](#), [34](#)

upload-bundle [28](#)

user [34](#)

---

V

version 36